

合格证 QC PASS

深圳市神牛摄影器材有限公司

地址: 深圳市宝安区福海街道塘尾社区耀川工业区厂房2栋

电话: 0755-29609320(8062) 传真: 0755-25723423 邮箱: godox@godox.com

GODOX Photo Equipment Co., Ltd.

Add: Building 2, Yaochuan Industrial Zone, Tangwei Community, Fuhai Street, Bao'an District, Shenzhen 518103, China

Tel: +86-755-29609320(8062) Fax: +86-755-25723423

E-mail: godox@godox.com

godox.com Made in China



Godox

Vlog套装

Vlog Kit

VK2-AX VK2-UC









说明手册 | Instruction Manual

前言

感谢您购买神牛产品! Vlog Kit 助你随时随地记录美好牛活。

这一系列 Vlog 套装是性价比颇高的入门组合。作为人门套装。它们拥有视频录制内容所需要的一切。支持手机的大量使用场景,如日常博客、在线课程教学、Vlog 视频拍摄、远程操作视频会议照明、视频通话照明、宠物生活视频拍摄、儿童生活视频拍摄等。除此之外您可以通过提供的众多配件来 DIY 使用。这一系列 Vlog Kit 共有二种组合: VK2-UC 和 VK2-AX,二个套装主要区别在于 VK2-UC 搭配了 Type-C 接口的迷你超心型指向麦克风,VK2-AX 搭配了 3.5mm 接口的迷你超心型指向麦克风。

VK2-AX: 适用于 3.5mm 耳机接口手机。

VK2-UC: 适用于 Type-C 耳机接口手机。

关于Vlog Kit

【迷你双色灯】迷你摄影灯 LED6Bi: 亮度可在0%-100% 之间无极调节; 色温范围为3200-6500k; 内置可充电锂电池,带 Type-C 充电端口,配有硅胶柔光罩,使光线均匀不耀眼。

【迷你麦克风】超心型指向麦克风,机体小巧轻便,操作简便易用,直插手机,无需供电,为您的录音提供更好的音质。

【迷你三脚架】可手持桌脚三脚架 MT03,铝合金 + 塑料,三段式伸缩调节 (3 档高度),带有可旋转 360° 球头及标准 1/4 英寸螺丝。

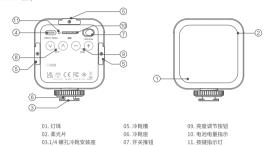
【通用手机夹】实用手机夹 MTH02,兼容多品牌多类型智能手机,最小宽度:2.4 英寸/6 厘米;最大宽度:3.5 英寸/9 厘米。可装夹手机宽度:60~90mm。

警告

- △ 请仔细阅读并遵守由厂商提供的警告或指示。
- △ 请勿让儿童接近及接触 vlog 套装中的产品,以防发生人身伤害。
- △ LED6Bi、Geniusmic、Geniusmic UC 均不具备防水功能,在雨天及潮湿环境下请注意防水。
- △ 请勿在化学品、可燃性气体或其他特殊物质附近使用摄影灯 LED6Bi,有可能导致火灾或电磁
- ⚠ 请勿在易燃易爆环境中使用 Geniusmic、Geniusmic UC,在这些场合下,请注意相关警告标识。
- △ LEDGBi 内置锂电池,禁止拆卸、撞击、挤压或投入火中,若出现严重鼓胀,请勿继续使用。请勿 放置在超过 -10°C - 40°C的环境中。使用产品要求参数的充电器进行充电,并且正确的按照操作 说明,在规定的电压、温度范围内使用。
- ⚠ 请勿将 Geniusmic、Geniusmic UC 放置在超过 60 度的高温环境中。
- △ Geniusmic 兼容市场上绝大部分 3.5mm 接口主流机型,Geniusmic UC 兼容市场上绝大部分 Type-C 接口主流机型。

部件

1.LED6Bi 结构



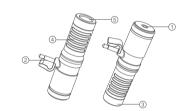
08. 色温调节按钮

2.Geniusmic

1. 3.5mm 耳机监听插孔

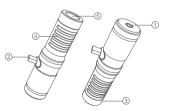
04.Type-C USB 充电接口

- 2. 3.5mm 手机插头
- 3. 超心型指向性收音咪头
- 4. 侧面防护钢网
- 5. 咪头防护钢网



3.Geniusmic UC

- 1.3.5mm耳机监听插孔
- 2. 手机type-c插头
- 3. 超心型指向性收音咪头
- 4. 侧面防护钢网
- 明画的扩钢网
 账头防护钢网



Vlog Kit物品清单

VK2-AX	1. 双色温 LED 摄影灯 LED6Bi*1, 2. USB 充电线 *1, 3. 柔光罩 *1, 4. 迷你三脚架 MT03*1, 5. 手机夹 MTH02*1, 6. 防风棉 *1, 7. 防风毛罩 8. 超心型指向性枪式麦克风 Geniusmic (3.5 插头直插式) *1		
VK2-UC	1. 双色温 LED 摄影灯 LEDGBi*1, 2. USB 充电线 *1, 3. 柔光罩 *1, 4. 迷你三脚架 MTO3*1, 5. 手机夹 MTHO2*1, 6. 防风棉 *1, 7. 防风毛罩 *1, 9. 超心型指向性枪式麦克风 Geniusmic UC (Type-C 插头直插式)*1		



1. 双色温LED摄影 灯LED6Bi × 1





4. 迷你三脚架MT03 × 1

5. 手机夹MTH02 × 1

6. 防风棉×1

8. 心型指向性枪式麦

7. 防风毛罩×1 克风Geniusmic × 1



9. 超心型指向性枪式麦 克风Geniusmic UC × 1

安装说明

1. 展开迷你三脚架 MT03。



2. 沿着顺时针方向,安装手机夹 MTH02。

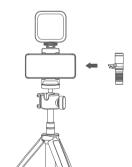


3. 将智能手机安装在手机夹内。



4. 将摄影灯 LED6Bi 冷靴插入手机夹的冷靴槽 MTH02内,旋转拧紧 LED6Bi 冷靴槽。





注: 手机不包含在套装内。

使用注意事项

1.关于LED6Bi

- 充电不要超过 24 小时。
- 应放置干凉爽、干燥、通风的地方储存。
- 不要靠近和放置于火中,以免发生意外。
- 电池使用报废后请按当地的规定处理。
- 长期不使用、请充电至电量指示灯3格再进行放置。
- · 为了延长电池使用寿命,建议每3个月进行-次充电保养。
- 电池有一定的寿命限制,使用一定时间后,性能会减弱,属正常现象。
- 建议将电量充满2格后,用户方可在长时间边充边用状态下将亮度调节到100%。
- 申池申量用完后,USB供申边充边用不能大干6档高度。

2.关于Geniusmic、Geniusmic UC

- 为了充分发挥超心型指向性枪式麦克风的性能,使用时请注意不要使用其他非官方配件,如防风绵、毛罩。若使用其他厂商的音频线可能导致麦克风不能正常工作,严重时可能损坏。
- 避免手或其他物品遮挡住任何进音孔,否则可能影响麦克风的性能。
- 参照您手机随附的关于话筒输入的说明,了解调节音频设置有助于您使用本产品。
- 无需额外的电池供电,插入手机即可使用。

操作说明

1.关于LED6Bi

1.1. 开关机

开关推钮推至 ON, 灯打开,推至 OFF 灯关闭。



1.2. 色温调节

按向上键 < ◎ > 增加色温值,按向下键 < ◎ > 减少色温值。长按可快速调节,色温值调节范围 3200K-6500K 九档可调,调节达到极值指示灯闪烁。

1.3. 亮度调节

按" ●"号键增加亮度值, 按" ●"号键减少亮度值, 长按可快速调节, 十档可调, 调节达到极值指示灯闪烁。

1.4. 固定和拓展

通过冷靴座可固定在带冷靴 / 热靴的物品 上。

通过冷靴座的 1/4"螺纹孔固定在带 1/4"螺纹的物品上(如云台、三脚架、灯架)。

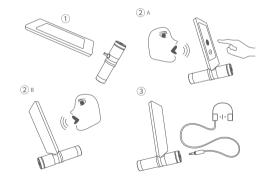
三个冷靴槽可拓展带冷靴座的物品。



2.关于Geniusmic、Geniusmic UC

建议用户根据不同场景,加上防风绵或毛罩使用,起到防风及消除喷麦作用。

- 2.1 将所需防护毛罩或防风绵套入麦克风机身的前端,毛罩和防风绵内部均具备容纳麦克风机身的形状,将麦克风机身插进到合适的位置即可。
- 2.2 Geniusmic: 麦克风自带的 3.5mm 插口接入手机耳机孔,如需监听,请将耳机插入麦克风机 身尾部的 3.5mm 耳机监听插孔即可。
 - Geniusmic UC: Type-C 端插口接入手机 Type-C 孔,如需监听,请将耳机插入麦克风机身尾部的 3.5mm 耳机监听插孔即可。
 - Geniusmic LT: Lightning 端插口接入手机 Lightning 孔,如需监听,请将耳机插入麦克风机 身尾部的 3.5mm 耳机监听插孔即可。
- 2.3 如果声音失真,录音声音过高,请适当调整录音距离。如需实时监听音视频录制需先下载第三方 APP 支持。



规格参数

型 号	LED6Bi	
内置锂电池	1800mAh	
充电电源	5V/2A	
功率	最大6W	
色温范围	3200K~6500K(九档可调)	
100%光照度 (LUX)(0.5米)(≈)	360	
CRI(≈)	95	
调光范围	十档可调	
持续使用时间	1.5H-10H	
工作环境温度	-10~40°C	
产品尺寸	77*66*30 mm	
净重	100g	

型号	Geniusmic UC	
收音范围	超心型指向	
信噪比	75dB	
灵敏度	-33±2dB, RL=680Ω, Vs=1.5V	
音频频率范围	50-20KHz	
连接接口	3.5mm接口(耳机插孔)/Type-C插头	
重量	41g	
产品尺寸	<u></u>	
适温范围	-20—+60°C	
材料	黑色铝合金	

型号	Geniusmic	
收音范围	超心型指向	
信噪比	75dB	
灵敏度	-33±2dB, RL=680Ω, Vs=1.5V	
音频频率范围	50-20KHz	
连接接口	3.5mm插头、接孔	
重量	41g	
产品尺寸 长80mm 适温范围 -20—+60°C 材料 黑色 铝合金		

	产品	迷你三脚架	
型号 MT03		MT03	
	接口	标准 1/4 螺丝	
	角度	球头: 360°旋转	
	高度	三段式伸缩,从16cm(6.2 inches)到25cm(9.8 inches)	
	材质	铝合金+塑料	
	净重	84g	

产品	手机夹	
型号	MTH02	
接口	标准 1/4 螺丝	
宽度	2.4 inch/6cm—3.5 inch/9 cm	
角度	360°	
可装夹手机宽度 60-90mm		
材质 塑料		
净重	50g	

Forward

Thank you for purchasing!

Vlog Kit helps you to easily start recording quality video and audio with your smartphone anytime anywhere.

This series of Vlog kit is a high cost-effective combination. It is a complete package designed specifically for hassle-free, high-quality audio and video recording to any smartphone. And it supports a large number of usage scenarios of mobile phones, such as daily blog, online course teaching, Vlog video shooting, remote operation video conference lighting, video call lighting, pet life video shooting, children life video shooting, etc. In addition, user can also DIY various applications through the accessories provided. 2 models of this series of Vlog kits: VK2-AX, VK2-UC. The difference between these two models is that VK2-AX adopts the compact directional microphone with USB Type-C connector,

VK2-AX:applicable to smartphone with 3.5mm microphone connector.

VK2-UC:applicable to smartphone with Type-C microphone connector.

About Vlog Kit

[Mini Bi-color Video Light] Compact and muti-function light with brightness adjusted between 0%-100%, color temperature adjusted between 3200-6500k, built-in rechargeable lithium battery charged by USB Type-C port, and the silicone diffuser making the light more soft and even.

[Compact Directional Microphone] Super-cardioid microphone featured in compact and light-weight size, connected to smartphone, plug and play, with windscreen foam and wind cap to provide clear and natural sound recording.

[Mini Tripod] Hand-held table tripod MT03, aluminium alloy and platic, three-stage telescopic adjustment (3 levels of height), with a rotatable 360° ball head and standard 1/4 inch screws.

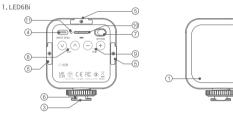
[Smartphone Clamp] Practical mobile phone holder MTH02, compatible with multiple brands and types of smart phones, minimum width: 2.4 inches/6 cm; maximum width: 3.5 inches/9 cm. Stretch range: 60–90 mm.

Warning

- ${\underline{\wedge}}$ Please read carefully and follow the warnings or instructions provided by the manufacturer
- ⚠ Keep this set out of reach of children to avoid to avoid unnecessary injury.
- △ LED6Bi, Geniusmic and Geniusmic UC do not have waterproof function. Please take
 measures of waterproof in in rainy or damp environments.
- △ Do not use LEDGBi in the presence of flammable gases, chemicals and other similar materials. In certain circumstance, these materials may be sensitive to the strong light emitting from this product and fire or electromagnetic interference may result.
- \triangle Do not use Geniusmic and Geniusmic UC in the presence of flammable gas. In certain circumstance, please pay attention to the relevant warnings.

- ⚠ LED6Bi has built-in lithium battery, do not disassemble, impact, squeeze or put it into fire. If serious bulge occurs, please do not use. Do not use or store the product if the ambient temperature reads over the range of -10 °C to 40 °C. Please charge the product with included adapter and correctly operate it within the defined voltage and working temperate according to the instruction manual. Do not place Geniusmic and Geniusmic UC in a high temperature environment exceeding 60 degrees.

Name of Parts



1. LED Beads

2. Diffusion

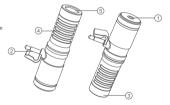
1/4 Cold Shoe Mounting Base
 Type-C USB Charging Port
 Cold Shoe Slot

Cold Shoe Slot
 Power Swith
 Color Temperature Adjustment Button

Brightness Adjustment Button
 Battery Level Indicator

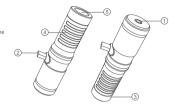
2. Geniusmic

- 1. 3.5mm TRS connector
- 2. Lightning connector plug
- 3. Hypercardioid radio microphone
- 4. Protective Steel Mesh
- 5. MIC Steel Mesh



11. Button Indicator

- 3. Geniusmic UC
- 1, 3,5mm TRS connector
- 2. Lightning connector plug
- 3. Hypercardioid radio microphone
- 4. Protective Steel Mesh
- 5. MIC Steel Mesh



WHAT'S INSIDE

Vlog Kit VK2-AX: Item 1- Item 8 Vlog Kit VK2-UC: Item 1- Item 7+Item 9

- 1. LED6Bi*1, 2. USB Type-C Charging Cable*1, 3. Diffuser*1 4. Mini Tripod MT02*1,
- 5. Smartphone Clamp MTH02*1, 6. Windscreen Foam*1, 7. Wind Cap*1, 8. Geniusmic (3.5mm connector)*1, 9. Geniusmic UC (Type-C connector)*1











 $1. LED6Bi \times 1$

Charging Cable × 1

3. Diffuser \times 1



5. Smartphone Clamp MTH02 × 1

6. Windscreen Foam × 1



7. Wind Cap \times 1



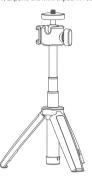
 $(3.5 mm connector) \times 1$



9. Geniusmic UC (Type-C connector) \times 1

Installation Guide

1. Expand the mini tripod MT03.



3. Fix the smart phone in the smartphone clamp.



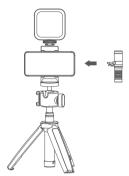
2. Install the smartphone clamp MTH02 on the mini tripod in clockwise direction.



4. Slide the cold shoe of the LED6Bi in to the cold shoe slot of the MTH02.



5. Finally, plug the Geniusmic, Geniusmic UC or Geniusmic LT into the headset port of the mobile phone.



Note: the smart phone is not included.

Cautions

1. For LED6Bi

- · No over 24 hours' continuous charging,
- · Store in dry, cool, ventilated places.
- · Do not put aside or into fire.
- Dead batteries should be disposed according to local regulations.
- Please charge the battery to approx. 70% before being placed for long time.
- · If the battery had ceased using for over 3 months, please make a full recharge.
- It's normal that the battery will be degraded after a period's usage for the battery life limitation.
- It is recommended that the user can adjust the brightness to 100% only when the battery is fully charged for 2 grids.
- After the battery power is used up, it is recommended that the USB power supply side charging and using should not be greater than the brightness of 6 gear.

2. For Geniusmic, Geniusmic UC

- To exert the optimum function of this product, please do not use non-official included accessories e.g. Windscreen Foam or wind cap, etc. The microphone may do not work properly or be seriously damaged if using other manufacture's audio cables.
- · Do not block or shield any sound hole, otherwise, the microphone's performance may be

- influenced
- The product doesn't need extra battery, and plug into the phone to use.
- Please refer to the microphone input instructions of your phone to know more about the audio settings and adjustments, which will contributes a lot to use this product.

Operation Instruction

1. About LED6Bi

1.1 Power ON/OFF

Push the power switch to ON to turn on the light while OFF to turn it off.



1.2 Color Temperature Adjustment

Press the upper adjustment button< ○ >to increase the color temperature value while lower button< ○ >to decrease. Long press the button to adjust the value from 3200K to 6500K in 9 levels quickly. When the color temperature value is up to the maximum, the indicator will be blinking.

1.3 Brightness adjustment

Press the " • " adjustment button to increase the brightness value while " • " button to decrease. Long press the button to adjust the brightness value from 10 levels quickly. When the brightness value is up to the maximum, the indicator will be blinking.

1.4 Installation and Multi Usage

The light can be fixed on the equipment with cold shoe or hot shoe through its cold shoe mounting base.

It can be fixed on the equipment with 1/4" sockets e.g. pan-tilt, tripod and light stand.

And the three cold shoe sockets enable this light to be installed on the equipment with cold shoe mounting base.

The lights can be used in combination.

2. About Geniusmic, Geniusmic UC

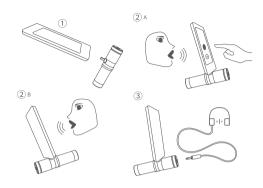
According to different scenes, use windscreen foam or wind cap to prevent wind and eliminate the blow into microphone.

- 2.1 Install windscreen foam sponge or wind cap onto the former end of the microphone to the suitable place.
- 2.2 Geniusmic: Please plug the 3.5mm connector into the mobile phone. If you need to monitor, please plug the headset into the headphone jack of the microphone.

Geniusmic UC: Please plug the USB Type-C connector into the mobile phone. If you need to monitor, please plug the headset into the headphone jack of the microphone.

Geniusmic LT: Please plug the lightning connector into the mobile phone. If you need to monitor, please plug the headset into the headphone jack of the microphone.

2.3 If the sound is distorted or the recorded sound is too high, please adjust the recording distance appropriately.



Technical Data

Model	LED6Bi
Built-in Lithium Battery	1800mAh
Power Source of Charging	5V/2A
Power	Max. 6W
Color Temperature Range	3200K~6500K (in 9 levels)
100% Illuminance (LUX)(0.5m)(≈)	360
CRI(≈)	95
Brightness Range	In 10 levels
Duration	1.5H-10H
Working Environment Temperature	-10~40°C
Dimension	77*66*30 mm
Net Weight	100g

Model	Geniusmic
Pick-up sound range	Hypercardioid
Signal-noise ratio	75dB
Sensitivity	-33±2dB, RL=680Ω, Vs=1.5V
Audio frequency range	50-20KHz
Audio cable plug	3.5mm plug
Weight	41g
Dimension	Length: 80mm
Temperature range	-20—+60°C
Material	Black aluminum alloy

Model	Geniusmic UC
Pick-up sound range	Hypercardioid
Signal-noise ratio	75dB
Sensitivity	-33±2dB, RL=680Ω, Vs=1.5V
Audio frequency range	50-20KHz
Audio cable plug	type-C plug
Weight	41g
Dimension	Length: 80mm
Temperature range	-20—+60°C
Material	Black aluminum alloy

Product Name	Mini Tripod	
Model MT03		
Interface	1/4 Screw	
Angle	Ball head: 360°	
Height 16cm(6.2 inches)-25cm(9.8 inches)		
Material Aluminum alloy + Plastic		
Net Weight 84g		

Product Name	Smartphone Clamp	
Model	MTH02	
Interface	1/4 Screw Hole	
Width	2.4 inch/6cm—3.5 inch/9 cm	
Angle Material	360°	
	Plastic	
Sttetch range	60~90mm	
Net Weight	50g	

FCC Caution

This device complies with part 15 of the FCC Rules. Operation is subject to the following two conditions:

- (1) This device may not cause harmful interference, and
- (2) this device must accept any interference received, including interference that may cause undesired operation.

Any Changes or modifications not expressly approved by the party responsible for compliance could void the user's authority to operate the equipment.

Note: This equipment has been tested and found to comply with the limits for a Class B digital device, pursuant to part 15 of the FCC Rules. These limits are designed to provide reasonable protection against harmful interference in a residential installation. This equipment generates uses and can radiate radio frequency energy and, if not installed and used in accordance with the instructions, may cause harmful interference to radio communications. However, there is no guarantee that interference will not occur in a particular installation. If this equipment does cause harmful interference to radio or television reception, which can be determined by turning the equipment off and on, the user is encouraged to try to correct the interference by one or more of the following measures:

- Reorient or relocate the receiving antenna.
- Increase the separation between the equipment and receiver.
- Connect the equipment into an outlet on a circuit different from that to which the receiver is connected
- Consult the dealer or an experienced radio/TV technician for help.

Declaration of Conformity

GODOX Photo Equipment Co.,Ltd, hereby declares that this equipment are in compliance with the essential requirements and other relevant provisions of Directive 2014/30/EU. They are allowed to be used in all EU member states.

For more information of DoC, Please click this web link: http://www.godox.com/DOC/Godox_LED6Bi_DOC.pdf https://www.godox.com/DOC/Godox_Geniusmic_Series_DOC.pdf

产品保修

尊敬的用户,本保修卡是申请保修服务的重要凭证,请您配合销售商填写并妥善保管,谢谢!

产品信息	型 号	产品条码
用户信息	姓名	联系电话
	通信地址	
	名称	
	联系电话	
销售商信息	通信地址	
	销售日期	
备注		

注: 此表应由销售商盖章确认。

产品信息

本文件适用于相关《产品保修信息》(见后面说明)所列产品,其他非属此范围的产品或部件(如促销品、赠品及其他出厂后附加的部件等)不在此保修承诺内。

保修期

产品及部件的相应保修期按相关的《产品保修信息》执行。保修期自产品首次购买日起算,购买日以购买产品时保修卡登记日期为准。

如何获得保修服务

要保修服务,您可直接与产品销售商或授权服务机构联系,也可拨打神牛产品售后服务电话,与我们联系,由我们的服务人员为您安排服务。申请保修时,您应提供有效的保修卡作为保修凭证,方可获得保修。如您不能提供有效的保修卡,则在我们可确认产品或部件属于保修范围的情况下,也可以为您提供保修,但这不作为我们的义务。

不适用保修的情况

如产品存在下列清况。本文件项下的保证和服务将不适用①产品或部件超过相应保修期;②错误 或不适当使用、维护或 保管导致的故障或损坏,如:不当搬运;非按产品合理预期用途使用;不 当捕拨外接设备;跌落或外力挤压;接触或暴露于不适当温度、溶剂、酸碱、水浸或潮湿环境;② 由非神牛授权机构或人员安装、修理、更改、添加或拆卸造成的故障或损坏;②产品或部件原有识 别信息被修改变更或除去;③无有效保修卡;⑥使用非合法授权、非标准或非公开发行的软件造 成的故障或损坏;⑦因不可扰力或意外事件造成的故障或损坏;⑧其他非因产品本身质量问题导 致的故障或损坏;⑦因不可扰力或意外事件造成的故障或损坏;则是此非因产品本身质量问题导 致的故障或损坏。遇上述情况,您应向相关责任方寻求解决,神牛对此不承担任何责任。因非在保 修期或保修范围内的部件、附件或软件导致产品不能正常使用的,不是保修范围内的故障。产品使 用过非中工管的脱色,解档和消耗,不是保修范围内的故障。

产品保修和服务支持信息

产品的保修期和服务类型按以下《产品保修信息》执行:

产品类别	选件名称	保修期(月)	保修服务类型
部件	主机	12	客户送修
	电池	3	客户送修
	充电器、电源线,同步线等带 电性能的部件	12	客户送修
其他	如电池盒、防风棉、防风毛罩、 锁紧装置、手提绳、扎带、 魔术贴、领夹、便携袋、包装等	无	无保修

神牛产品售后服务电话 0755-29609320-8062

Warranty

Dear customers, as this warranty card is an important certificate to apply for our maintenance service, please fill in the following form in coordination with the seller and safe-keep it. Thank you!

Product Information	Model	Product Code Number		
	Name	Contact Number		
Customer Information	Address			
	Name			
	Contact Number			
Seller Information	Address			
	Date of Sale			
Note				

Note: This form shall be sealed by the seller.

Applicable Products

The document applies to the products listed on the Product Maintenance Information (see below for further information). Other products or accessories (e.g. promotional items,give-aways and additional accessories attached,etc.) are not included in this warranty scope.

Warranty Period

The warranty period of products and accessories isimplemented according to the relevant Product MaintenanceInformation. The warranty period is calculated from the day(purchase date) when the product is bought for the first time. And the purchase date is considered as the date registered onthe warranty card when buying the product.

How to Get the Maintenance Service

If maintenance service is needed, you can directly contact the product distributor or authorized service institutions. You can also contact the Godox after-sale service call and we will offer you service. When applying for maintenance service, you should provide valid warranty card. If you cannot provide valid warranty card, we may offer you maintenance service once confirmed that the product or accessory is involved in the maintenance scope, but that shall not be considered as our obligation,

Inapplicable Cases

The guarantee and service offered by this document are not applicable in the following cases: ①. The product or accessory has expired its warranty period; ②. Breakage or damage caused by inappropriate usage, maintenance or preservation, such as improper packing, improper usage, improper plugging in/out external equipment, falling off or squeezing by external force, contacting or exposing to the improper temperature, solvent, acid, base, flooding and damp environments, etc: ③, Breakage or damage caused by non-authorized institution or staff in the process of installation, maintenance, alternation, addition and detachment; (4). The original identifying information of product or accessory is modified, alternated, or removed; 5. No valid warranty card; 6. Breakage or damage caused by using illegally authorized, nonstandard or non-public released software; 7. Breakage or damage caused by force majeure or accident; 8. Breakage or damage that could not be attributed to the product itself. Once met these situations above, you should seek solutions from the related responsible parties and Godox assumes no responsibility. The damage caused by parts, accessories and software that beyond the warranty period or scope is not included in our maintenance scope. The normal discoloration, abrasion and consumption are not the breakage within the maintenance scope.

Maintenance and Service Support Information

The warranty period and service types of products are implemented according to the following Product Maintenance Information:

Product Type	Name	Maintenance Period(month)	Warranty Service Type
Parts	Product Main Body	12	Customer sends the product to designated site
	Battery	3	Customer sends the product to designated site
	Charger, Power Cable, Sync Cable, Electrical Parts etc.	12	Customer sends the product to designated site
Other Items	Battery Case, Windscreen Foam, Wind Cap, Locking Device, Lanyard, Tie, Velcro Tape, Clip, Bag, Package etc.	No	Without warranty

Godox After-sale Service Call 0755-29609320-8062